

## **NOTICE ON FILING CONSUMERS COMPLAINTS ( GUESTS )**

**In accordance with Article 8, paragraph 2 of the Law on Consumer Protection ( Official Gazette no 79/07, 56/13 ) we inform our guests that their written complaint about the quality of our service you can apply in person at our apartment :**

**- "Studio apartman Goga" ; Gordana Dikmić, Bauerova 21, 10.000 Zagreb or on e-mail :**

**sapartman.goga@gmail.com**

**The response to your complaint we will give in writing not later than 15 days after receipt of your complaint. Please include in your complaint obligatorily your name and surname and address or e-mail for replies**